

Notice of Meeting of the Governing Body of the City of Georgetown, Texas July 28, 2020

The Georgetown City Council will meet on July 28, 2020 at 2:30 PM at City Council Chambers, 510 W 9th Street Georgetown, TX 78626

The City of Georgetown is committed to compliance with the Americans with Disabilities Act (ADA). If you require assistance in participating at a public meeting due to a disability, as defined under the ADA, reasonable assistance, adaptations, or accommodations will be provided upon request. Please contact the City Secretary's Office, at least three (3) days prior to the scheduled meeting date, at (512) 930-3652 or City Hall at 808 Martin Luther King Jr. Street, Georgetown, TX 78626 for additional information; TTY users route through Relay Texas at 711.

Join from a PC, Mac, iPad, iPhone or Android device: Please click this URL to join:

<https://georgetowntx.zoom.us/j/93052343154?pwd=U2dQZUJXNzdiVjVzRXp4Q2IvaG9sUT09>

Password: 408454

Or join by phone toll free:

877 853 5257 or 888 475 4499 or 833 548 0276 or 833 548 0282

Webinar ID: 930 5234 3154

Passcode: 408454

Citizen comments are accepted in three different formats:

- **Submit the following form by 2:00 p.m. on the date of the meeting and the City Secretary will read your comments into the recording during the item that is being discussed –**
<https://records.georgetown.org/Forms/AddressCouncil>
- **You may log onto the meeting, at the link above, and “raise your hand” during the item. If you are unsure if your device has a microphone please use your home or mobile phone to dial the toll free number. To Join a Zoom Meeting, click on the link and join as an attendee. You will be asked to enter your name and email address – this is so we can identify you when you are called upon. At the bottom**

of the webpage of the Zoom Meeting, there is an option to Raise your Hand. To speak on an item, simply click on that Raise Your Hand option once the item you wish to speak on has opened. When you are called upon by the Mayor, your device will be remotely un-muted by the Administrator and you may speak for three minutes. Please state your name clearly upon being allowed to speak. When your time is over, your device will be muted again.

- **As another option, we are opening a city conference room to allow public to “watch” the virtual meeting on a bigger screen, and to “raise your hand” to speak from that public device. This Viewing Room is located at City Hall, 808 Martin Luther King Jr. Street, Community Room. Social Distancing will be strictly enforced. Face masks are required and will be provided onsite. Use of profanity, threatening language, slanderous remarks or threats of harm are not allowed and will result in you being immediately removed from the meeting.**

If you have questions or need assistance, please contact the City Secretary’s office at cs@georgetown.org or at 512-930-3651.

Policy Development/Review Workshop -

- A Presentation and discussion regarding Transportation Services Platforms -- Ray Miller, Director of Public Works
- B Presentation, update, and discussion regarding the existing Distributed Renewable Electric Generation Program -- Daniel Bethapudi, General Manager of the Electric Utility and Leticia Zavala, Customer Care Director
- C Presentation, updates, and discussion regarding the police department’s CommUNITY Initiative -
- Wayne Nero, Chief of Police
- D Presentation and discussion regarding FY21 Budget Development -- Tadd Phillips, Human Resources Director and David Morgan, City Manager

Executive Session

In compliance with the Open Meetings Act, Chapter 551, Government Code, Vernon's Texas Codes, Annotated, the items listed below will be discussed in closed session and are subject to action in the regular session.

- E **Sec. 551.071: Consultation with Attorney**
Advice from attorney about pending or contemplated litigation and other matters on which the attorney has a duty to advise the City Council, including agenda items
 - Litigation Update
 - PEC Franchise
- Sec. 551.072: Deliberations about Real Property**
 - Sale of Property – CTSUD building
- Sec. 551.087: Deliberation Regarding Economic Development Negotiations**
 - Project Zeus

Adjournment

Certificate of Posting

I, Robyn Densmore, City Secretary for the City of Georgetown, Texas, do hereby certify that this Notice of Meeting was posted at City Hall, 808 Martin Luther King Jr. Street, Georgetown, TX 78626, a place readily accessible to the general public as required by law, on the _____ day of _____, 2020, at _____, and remained so posted for at least 72 continuous hours preceding the scheduled time of said meeting.

Robyn Densmore, City Secretary

City of Georgetown, Texas
City Council Workshop
July 28, 2020

SUBJECT:

Presentation and discussion regarding Transportation Services Platforms -- Ray Miller, Director of Public Works

ITEM SUMMARY:

This update will begin with a brief recap of the direction that the City Council provided to Staff at the June 9th City Council Workshop. Council directed Staff to look into different transportation platforms such as Dynamic Rideshare or Microtransit. Council also wanted to maintain services levels for those that are currently using the transit systems as the City transitions into a new transportation platform. Then the workshop discussion will cover the following topics:

- Ride Share / Micro Transit Services Update
- How do we maintain current services
- Timeline for RFI/RFP
- Process to change Private vs Public
- Feedback and Direction

FINANCIAL IMPACT:

"NA"

SUBMITTED BY:

Ray Miller

ATTACHMENTS:

RFI Structure

Transportation Services

STRUCTURE OF RFI

Please provide the following information for the company interested in qualifying for a potential “Request for Proposal” in the upcoming transportation services contract. Information provided may be with any governmental agency (city or county).

1. Company History

- Mission and Vision Statement
- Years in business
- Key Personnel
- Background of Company
- Letters of Reference

2. Experience

- List experience providing transportation services to city, county, or other entity within the past 5 years (maximum 5 contracts)
- Contracts must be with municipalities or entities that have a population of 40,000 or more
- Explain your experience in using Federal Transit Administration Funding for a Ride Share Program
- Explain your experience in meeting Federal Transit Administration requirements
- Does the company have experience managing riders that have disabilities or that may be elderly? The City of Georgetown has a significant senior population

3. Innovation

- Demonstrate innovative solutions provided to client and customers to address real world challenges and opportunities that have improved efficiency in service delivery, such as:
 - Avg Wait time
 - Avg trip time
 - Curb side stop vs Virtual stop
 - Mobile App vs Call Center
 - Real Time Information to customers

4. Performance and Data

- Include Key Performance Indicators
- What performance management does the company offer?
- Describe data tracked, method of tracking, and information or reports provided to client including how often
- Describe how performance management advance the goal(s) or vision(s) of the company?

5. Insurance and Fares

- What are the minimum insurance requirements that your company carries for the services that your company provides?
- What are the average fares for services?
- Is there a discount for seniors and for children under the age of 17?

RFI / RFP TIMELINE

RFQ Key Events General Schedule	
Key Event	Estimated Schedule
City Council Workshop of RFI	July 28, 2020
RFI Release Date	Mid August 2020
Deadline for Questions on RFI	Late August 2020
RFI Deadline for Submissions	Mid September 2020
Review Responses	Mid-Late September 14-30, 2020
City Council with recommendations and direction	Mid October 2020
Should an RFP be issued	
RFP Issued	Mid October 2020
RFP Mandatory Pre-proposal Meeting	Early November 2020
RFP Open for 30 days – close	Mid November 2020
Review proposals	December 2020
City Council with recommendations	Mid January 2021
Issue contract	Early February 2021
Transition Plan to new contract	February – March 2021
Transition complete	October 2021

Transportation Services Update For Georgetown City Council July 28, 2020

Presentation Overview

- Recap on direction from June 9, 2020 Workshop
- Ride Share / Micro Transit Services Update
- How do we maintain current services
- Timeline for RFI/RFP
- Process to change Private vs Public
- Feedback and Direction

Goals of the Transit Development Plan

Goal 1: Provide a safe, reliable, efficient, and accessible transportation option for residents and visitors of Georgetown.

Goal 2: Adequately address the mobility needs of Georgetown residents.

Goal 3: Maximize resource utilization and operational efficiency with respect to system administration and operations.

Goal 4: Develop a local system that operates effectively in the short-term, continues to develop an audience for regional transit options in the mid-term, and will connect the local community to the region in the long-term.

Recap of June 9, 2020 Presentation

Key Questions

City Council Workshop June 9, 2020

- Should Georgetown continue to provide transit services?
- Are the goals of the Transit Development Plan still true?
- What should be the scope of our transit system?
 - Serve current fixed route population area?
 - Serve more limited population, such as paratransit?
- Should the City evaluate an alternate transit service?
 - Dynamic Rideshare/Micro Transit?

Recap from June 9th

- Council gave Staff direction to look into different transportation platforms such as Dynamic Ride share or Micro transit.
 - Pursue an RFI/RFP for ride share/micro-transit
- Council also wanted to maintain transportation services for the citizens that are currently using the transit system.

Ride Share / Micro Transit Update

Ride Share / Micro Transit Update

- Staff has developed a draft RFI (Request for Information)
- The RFI will allow the City of Georgetown to gain information on the companies that have interest in providing transportation services to the City.
- The RFI will also allow the City to see what other transportation platforms might be available.
- It will help define a scope of work for a request for proposals after learning more about the capabilities and services available for ride share.

How Do We Maintain Current Services

Current Contract

- **Execute another yearly contract with Capital Metro for continuation of current services.**
- **Current Agreement with Capital Metro Expires on 9/30/2020. The agreement has only been approved on a yearly basis not multiple years.**
- **\$865,566- Total FY 2020 Budget Amount**
 - 322,976 – FTA Funding
 - 392,590 – Local Match Funding
 - 150,000 - GHF
- **GHF Agreed to participate for 3 years.**

Timeline for RFI/RFP

RFI Structure

- Company History
- Experience
- Content
- Innovation
- Performance & Data
- Insurance and Fare Structure

Process to Change

Process to Change

- Amend Transit Development Plan to add Ride Share / Micro Transit per the Service expansion policy approved by CAMPO and Capital Metro Board an addendum must be completed prior to a transition in service.
- If the City contracts with a private company, then the City will have to become the Direct Recipient of the Federal Transit Funds (FTA 5307) and follow all FTA reporting and other requirements.
- Capital Metro currently accepts the Federal Funds on our behalf and follows all FTA reporting and other requirements.

Timeline to Process to Change

- If the City contracts with a private company:
 - Receives Section 5307 funds directly from the FTA. Becoming a Direct Recipient could take up to 9 months through FTA.
 - COG would be responsible for management of funds, compliance, DBE goals, certifications, FTA coordination and local match
 - The City would be subject to a Triennial Review at the request of the FTA to ensure compliance with all FTA Direct Recipient requirements.
 - As a Direct Recipient COG would have to place the service in the CAMPO TIP (3-6 month process) and also enter into an MOU with CAMPO to go over planning services (2-4 month process).

Timeline to Process to Change

- If the City contracts with a public provider (Capital Metro) then the City would not have to become the Direct Recipient and the administrator of the FTA Funds.
- A new Interlocal Agreement would need to be executed with Cap Metro which would take 3-4 months.
- City of Manor Cap Metro Pickup Service – Operates Monday-Friday 7am-7pm. Can use a smart phone or a call center to book a trip. A single ride costs \$1.25

Timeline to Process to Change



RFI Key Events General Schedule “Draft Time-Line”	
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Should an RFP be issued	
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Next Steps

Next Steps

- At Council's direction issue the RFI.
- Review responses
- Provide results to City Council
- Issue an RFP
- Provide results to City Council. Select a provider (possible interviews).
- Once under contract, develop a transition plan

Council Direction

- Does Council want to proceed with a competitive process for a rideshare / micro transit program?

Questions/Comments

ONLY IF NEEDED

Ride Share / Microtransit

RideCo

- Goals of RideCo
 - Improve vehicle efficiency
 - Enhance Rider Experience
 - Grow Ridership
 - Save Money (use of same fleet)

Cost of Service

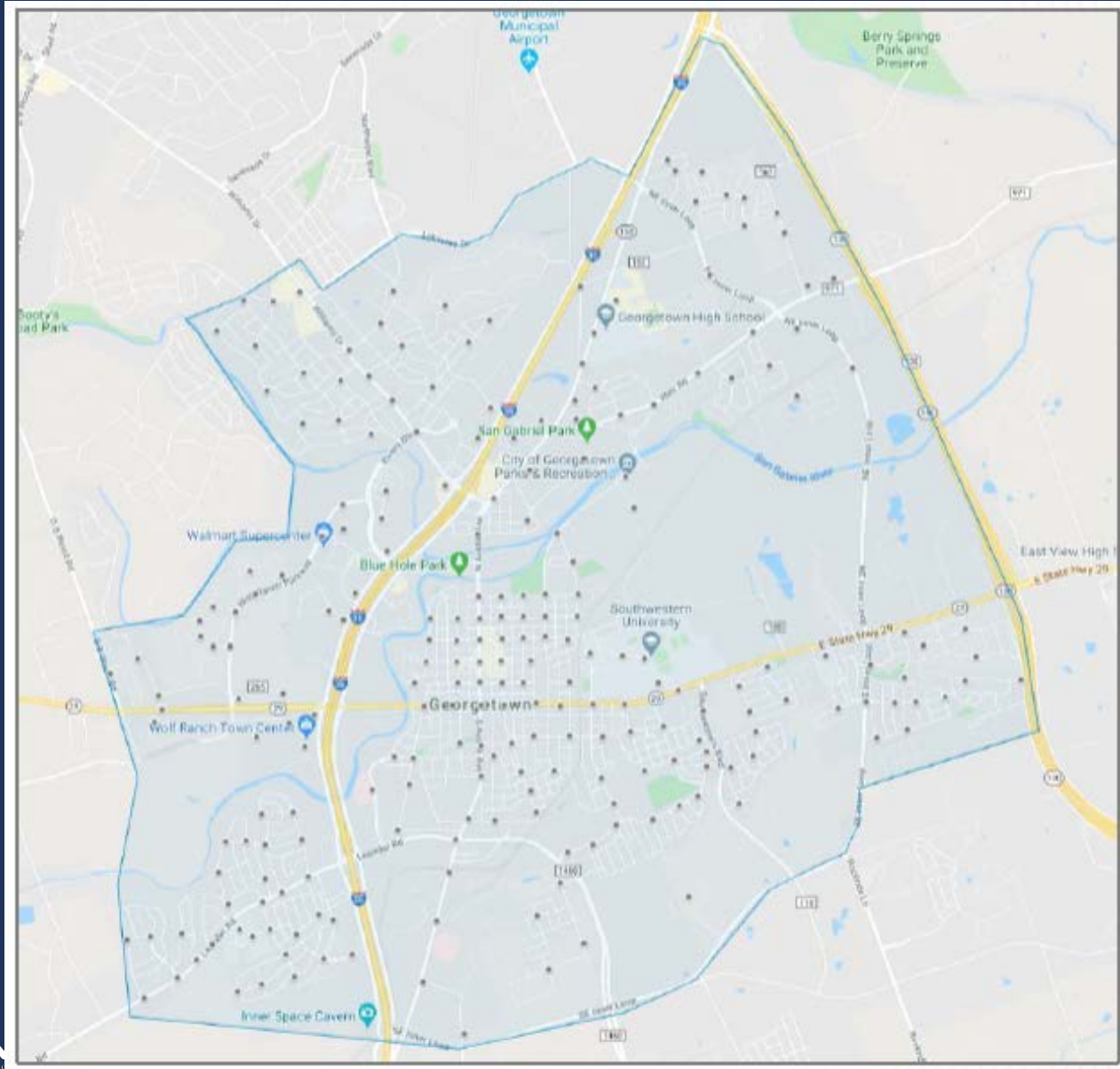
- \$844,000
- 17 sq. mi service area
- Expanded hours of operation

Ride Share / Microtransit

RideCo / Service Model

- On-Demand Shared Rides
- 6 – minivans
- Virtual Stops across 17 square miles (GoGeo – 10 sq mi)
- Monday to Saturday Service 6am – 8pm
- Fully Accessible Service
- Mobile App for On-Demand Service
- Call Center for those without smart phones (In advance)

Ride Share / Microtransit



Ride Share / Microtransit

CapMetro / CARTS PICKUP (currently in Manor)

Goals of Pickup

- Increase Access
- Enhance Rider Experience (shorter trip times)
- Grow Ridership – scalable
- Save Money (use of same fleet)

Cost of Service

- \$844,000
- 7.0 sq. mi. service area
- Possible expansion of service hours

Ride Share / Microtransit

CapMetro / Pickup (currently in Manor)

- Mobile App Driven / Call Centers / Dispatch
- 15-minute frequency within a service zone
- 7.0 sq. mi. service area
- Use CapMetro / CARTS Vehicles – HC Accessible
- Drivers trained to assist passengers
- More efficient than standard paratransit (On-Demand and not Call Ahead)
- Has increased ridership in other areas

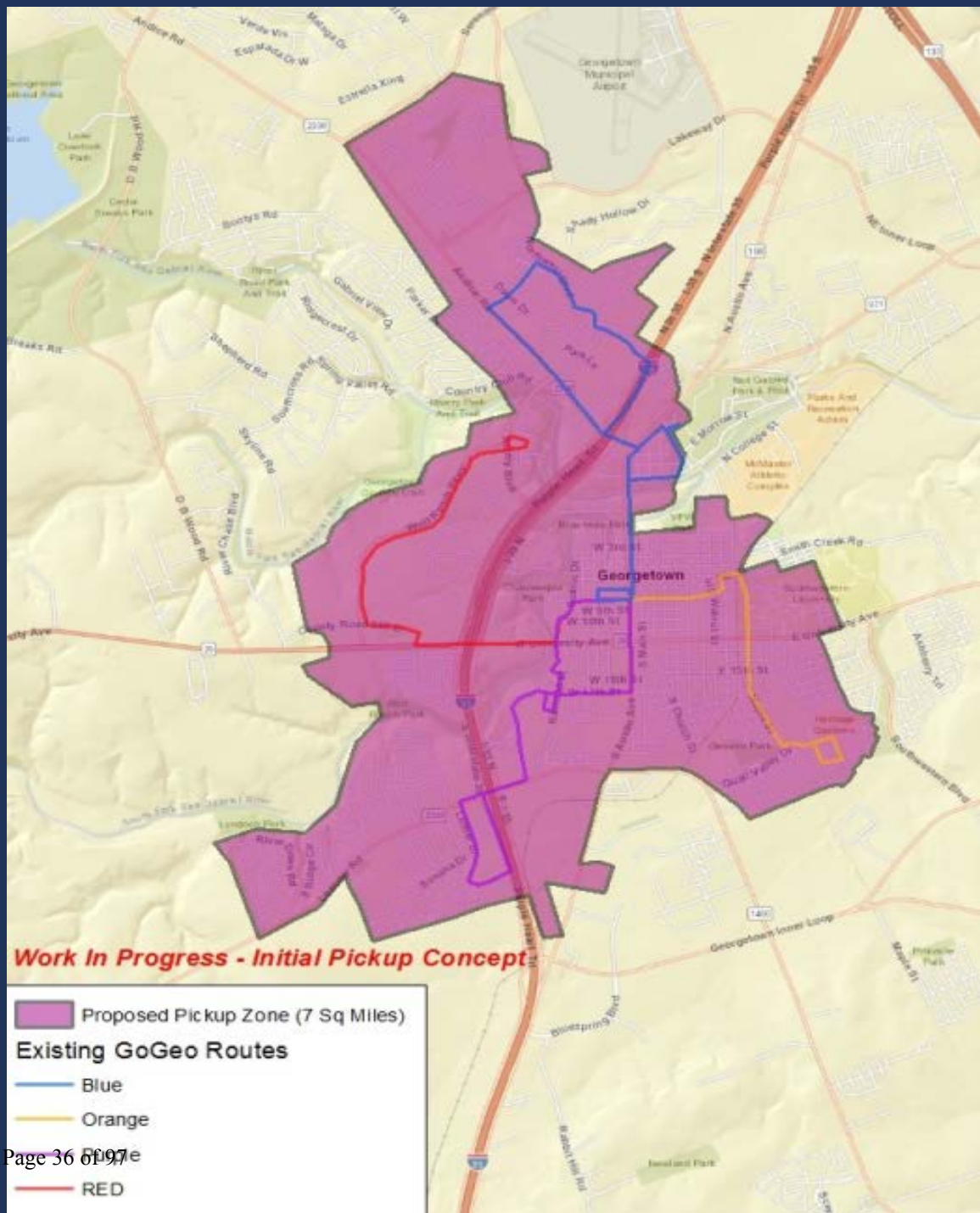
Ride Share / Microtransit

CapMetro / Pickup (currently in Manor)

- Do not need a separate paratransit service
- Curb to Curb Service
- Local and Established Partnerships
- A scalable service

Other service areas

- Leander – December 2019
- East ATX, NE ATX, Walnut Creek – August 2019
- Manor – June 2019



City of Georgetown, Texas
City Council Workshop
July 28, 2020

SUBJECT:

Presentation, update, and discussion regarding the existing Distributed Renewable Electric Generation Program -- Daniel Bethapudi, General Manager of the Electric Utility and Leticia Zavala, Customer Care Director

ITEM SUMMARY:

Presentation will provide an overview of existing solar program and will discuss the modification to the program based on recommendations by NewGen Strategies & Solutions, the City's consultant.

FINANCIAL IMPACT:

NONE

SUBMITTED BY:

Daniel Bethapudi - GM Electric Utility/Leticia Zavala-Jones - Director of Customer Care

ATTACHMENTS:

Presentation - Net Metering Reform

Consultant Memo - Opinion on Net Metering Practices

Net Metering (NEM) Review Follow-up

Leticia Zavala – Director Customer Care

Daniel Bethapudi – GM Electric

City Council Meeting

July 28, 2020

Agenda

- Background
- Council Direction – Meeting 5/12/2020
- Review of Customer Feedback/Questions
- Consultant Response & Summary
- Net Metering Program Review & Recommendations
- Council Direction - Next Steps
- Questions

Background

- City retained NewGen Strategies and Solutions, LLC to provide guidance on 2 specific rates:
 1. Develop an EV Charger Rate Program
 2. Review the current Net Metering Program
- **EV Charger Rate Program**
 - Adopted at 2nd reading on 5/26/20
 - Provides for EV charging infrastructure within the City's electric territory
- **Net Metering Program**
 - Reviewed with Council on 5/12/2020
 - Overview of Plan:
 - Rate impact analysis & identification of cross-subsidies
 - Eliminate ability for energy credit to exceed the utility bill charges
 - Adjust the energy credit provided to customers

Council Direction - Meeting 5/12/20

- Council Direction on Proposed changes to Net Energy Metering Program:
 - Change the ordinance language in order to make it easier to understand.
 - Staff is currently working with NewGen Strategies to simplify the ordinance language.
 - Review the Distributive Generation (DG) agreement and related questions and customer feedback.

Review of Customer Feedback/Questions

- **Principal questions:**

Questions #1: Did the DG Agreement signed by residential net metering customers preclude changes to the rate? Did the contract specify a rate?

Question #2: Is the current billing for net metering customers consistent with the DG agreement and industry practices?

Review of Customer Feedback/Questions

Question #1: Did the DG Agreement signed by residential net metering customers preclude changes to the rate? Did the contract specify a rate?

Response:

- The Staff worked with outside legal & rate consultants, the City Attorney's office, Customer Care and finance to review the current net metering agreements and billing practice.
- Based on the review - the interconnection agreements signed by residential net metered customers are subject to any changes adopted by City Council on City's policies, rates, and any other conditions placed by ordinances. The existing contract language aligns with the proposed changes of renewable energy credit based on avoided costs.

Review of Customer Feedback/Questions

Question #2:

City staff requested NewGen Strategies & Solutions to provide an opinion on the following:

1. Is the City's current NEM billing methodology in alignment with industry practices?
2. Is the City's current NEM billing methodology in compliance with the current DG agreement?



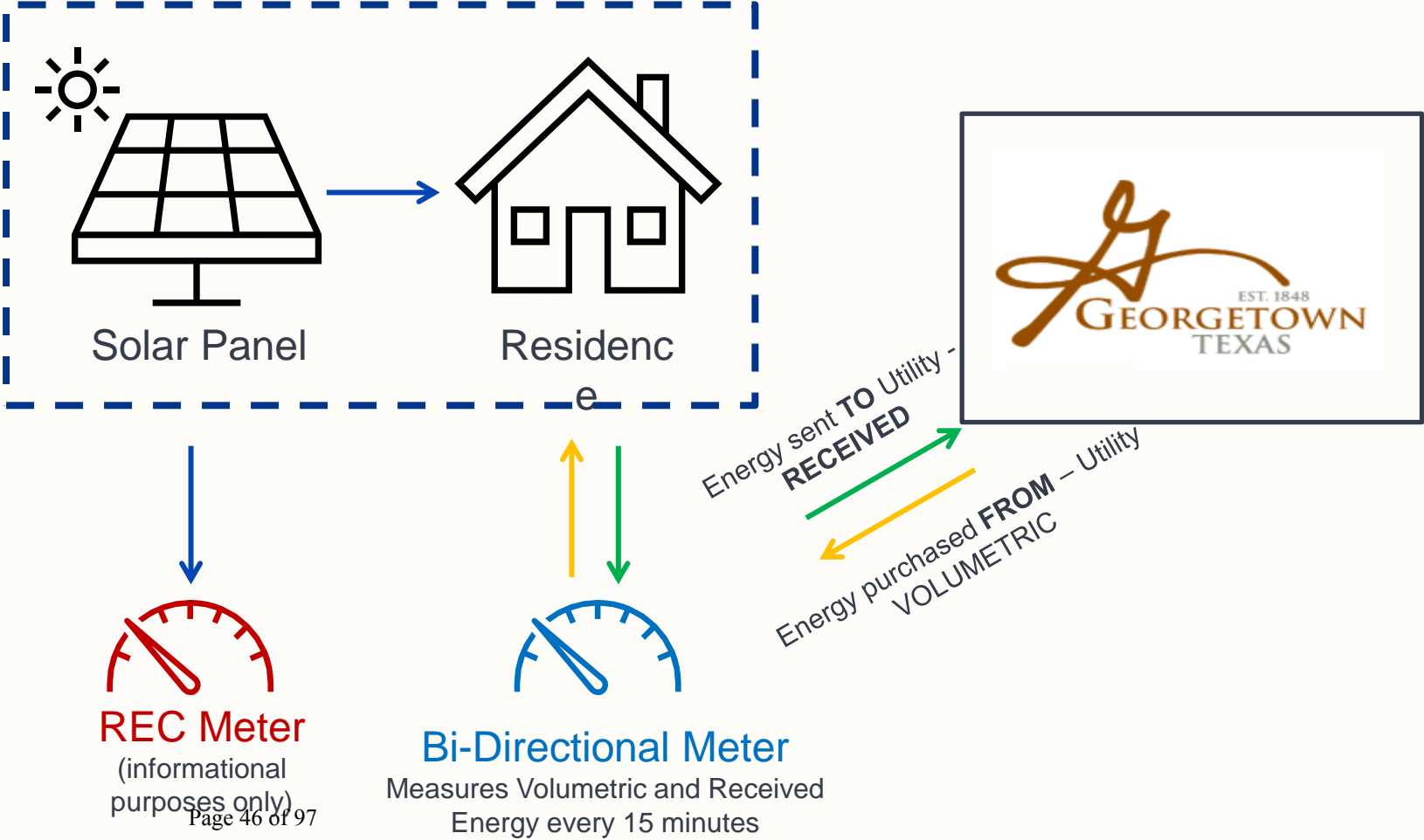
July 28, 2020

DISTRIBUTED RENEWABLE ELECTRIC GENERATION / NET METERING REVIEW



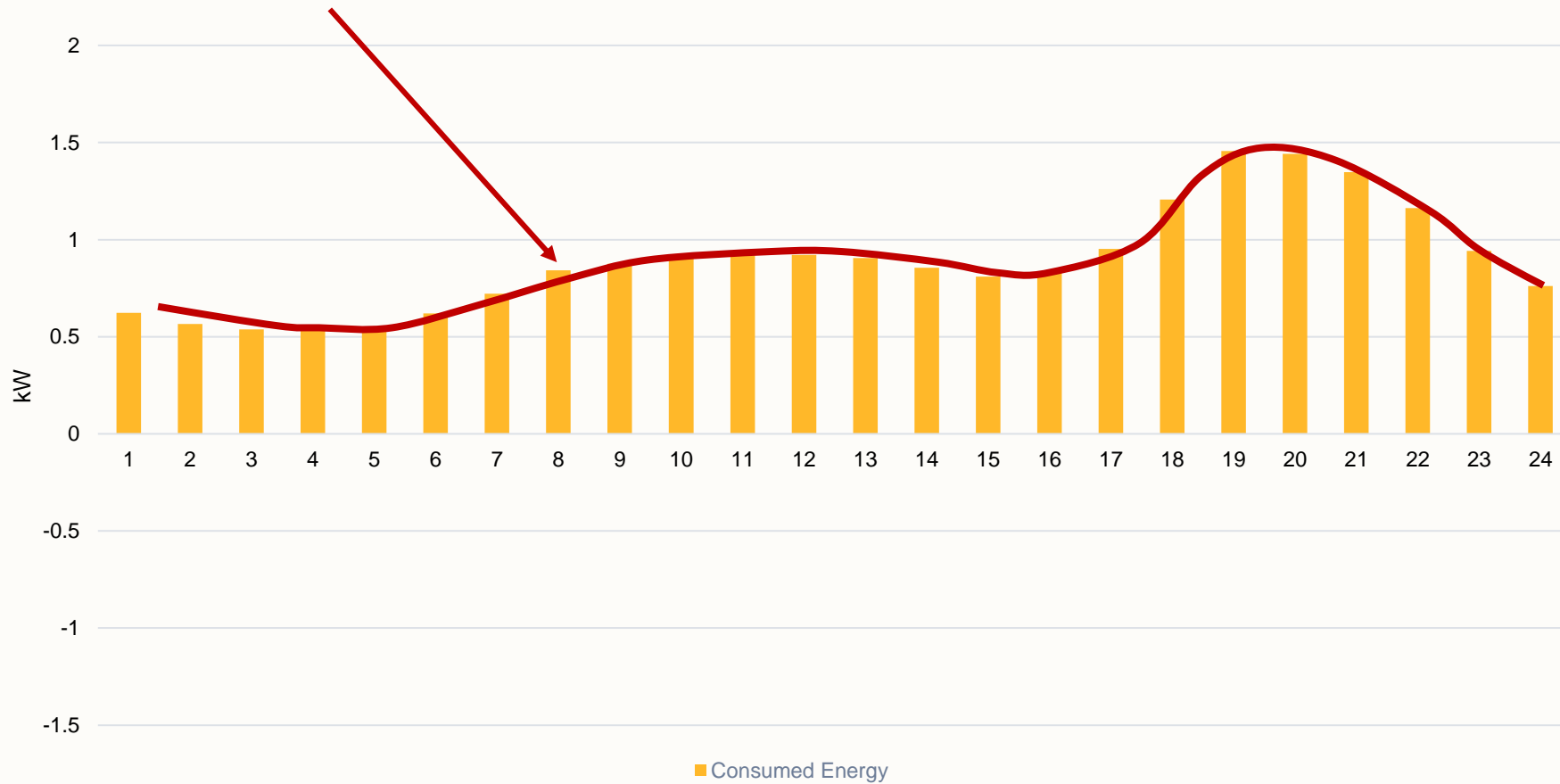
NewGen
Strategies & Solutions

Metering Configuration



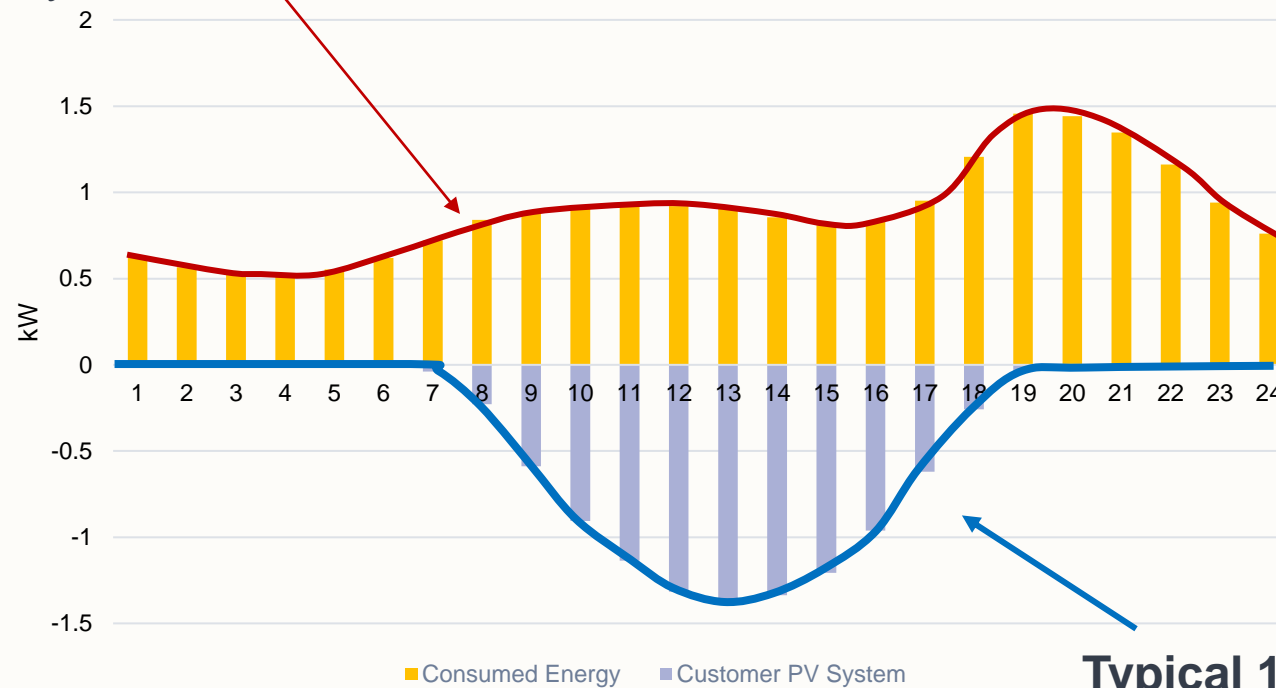
Typical Residential Load Profile

Average Residential Daily Load Profile (no DG system)



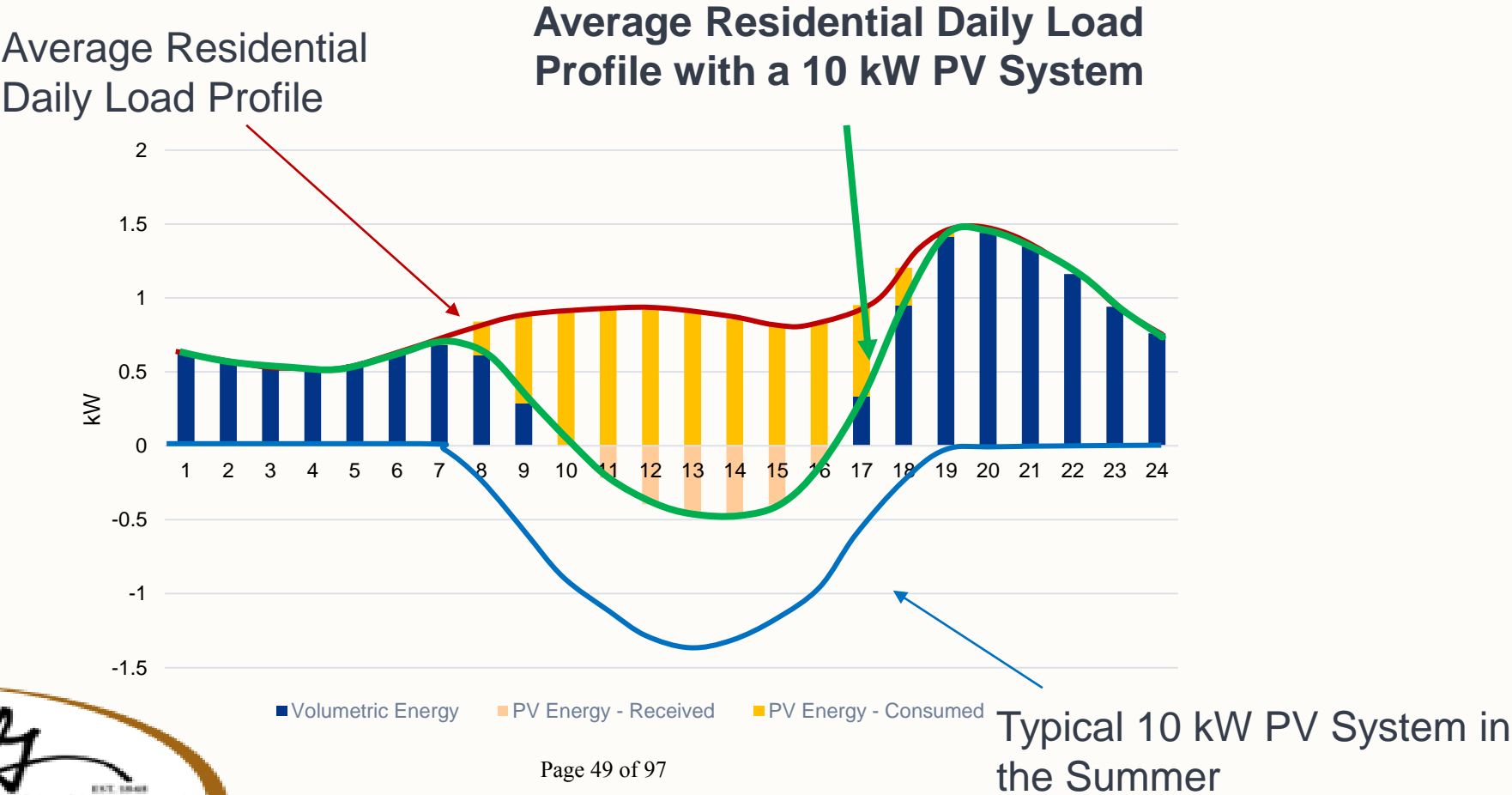
Comparison of Residential Load with Generation of a 10KW system

Average Residential
Daily Load Profile



**Typical 10 kW PV
System in the
Summer**

Measuring VOLUMETRIC and RECEIVED Energy At Regular Intervals



Summary

- Every NEM customer has two meters:
 - a “REC” meter for informational purposes ONLY
 - A “bi-directional” meters that registers at each interval
 - Volumetric energy AND Received energy.
 - Values/Measurements registered by the bi-directional meter are used to bill the customer.
- The Utility’s NEM billing methodology is reasonable, appropriate and is consistent with common industry practices.
- The DG Agreement accurately describes the NEM billing method of summing a customer’s net consumed energy (Volumetric) and energy sent back to the City (Received) over the course of a bill cycle.

Summary

- The City has been billing NEM customers using the NEM billing method as described in the DG Agreement for the last 10 years.
- The proposed update to the NEM rate does not change the mechanics of how NEM customers are billed – it merely changes the amount that Received energy is credited to better reflect “the City’s estimated avoided fuel costs” as stated in the DG Agreement and establishes a minimum bill policy.

Net Metering Program Review & Recommendations

- Reduce RECEIVED credit to lessen cost shift from NEM to non-NEM classes.
 - From “Standard Retail Rate” to “Market Based Energy Credit”
 - Aligns with original intent of avoided costs (2006)
 - Calculated from avoided ERCOT hourly pricing(Real Time, South Load Zone) and transmission costs, plus system losses
 - Current Rate : \$0.09580/kWh
 - Proposed \$0.04976/kWh for 2020
 - Updated annually (January)
- 6-month adjustment for existing NEM customers

Net Metering Program Review & Recommendations

- **Establish a “floor” on the credit**
 - RECEIVED credit cannot exceed VOLUMETRIC charge
 - Standard industry practice
 - Improves utility’s fixed cost recovery
 - NEM customers rely on distribution grid
 - Customers should pay for its use
- **Enforce size compliance**
 - PV systems less than 10 kW
 - Limited to Residential / Small Commercial classes
- **Simplify Ordinance**
 - Amend language to reflect tariff language
 - Remove items that are not relevant

Council Direction – Next Steps

- Adopt Consultant Recommendations on NEM Program
 - Eliminate ability for <\$0 energy bill
 - Adjust received Energy Credit
 - Effective date
 - New Customers
 - Current Customers

Questions?

Memorandum

To: Georgetown Electric Utility, City of Georgetown, Texas
From: NewGen Strategies & Solutions
Date: July 22, 2020
Re: Opinion on Net Metering Practices

Introduction

The City of Georgetown (City) and the Georgetown Electric Utility (Utility) have retained NewGen Strategies and Solutions, LLC (NewGen) to assist in the reform of its existing Net Energy Metering (NEM) rate. In May 2020 NewGen, with the assistance of City staff, proposed an update to the existing NEM rate to City Council. The proposal did not contemplate changing the current methodology used to bill NEM customers. As part of this analysis, City staff requested NewGen provide an opinion on whether: 1) the current NEM billing methodology is aligned with industry practices and 2) the current NEM billing methodology is in compliance with the City's existing Distributed Generation (DG) agreement.

How Does Net Metering Work?

Net metering is the process of netting a customer's electric consumption against the customer's electric generation at a defined frequency (e.g., every 15-minutes, every hour, etc.). The exact mechanics of this netting process vary from utility to utility owing to multiple factors including the metering technology employed by the utility (e.g., AMI Infrastructure bi-directional meters) and state regulatory guidelines.

Up until the advent of bi-directional metering, the mechanics of net metering was overly simple with a customer's meter counting up when customers used more energy than their DG system was producing and counting backwards when their DG system produced more energy than the customer was using. In this way the granularity of when the customer sent excess energy back to the utility was lost and customers only received credits if, at the end of the billing cycle, their meter read less than it had the month before.

In comparison, with the availability of bi-directional meters, the granularity of a customer's net usage is retained. Bi-directional meters simultaneously register two values: 1) the amount of electricity sent from the utility to the customer, if any, and 2) the amount of excess electricity generated by the customer and sent back to the utility, if any. In this way, a bi-directional meter tracks in every interval how much electricity the customer is consuming from the utility and how much excess generated electricity the customer is sending back to the utility.

Since 2010, the Utility has been using bi-directional meters for solar customers that measure the amount of electricity sent from the utility to the customer (termed "Volumetric" energy) and the amount of excess electricity generated by the customer (beyond what the customer uses on-site) and sent back to the Utility

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(termed “Received” energy). The bi-directional meter registers the Volumetric and Received energy at standard 15-minute intervals. Additionally, every NEM customer also has a REC meter which registers, for informational purposes, the total amount of electricity generated by their DG systems. No charges on the customer bill are associated with information provided by the REC meter.

As an example of how the bi-directional meter works, when a customer generates less energy than they consume the Utility provides electricity to the customer and the bi-directional meter measures that amount of energy as the Volumetric energy. Conversely, when the customer generates more energy than they consume the excess energy (aka Received energy) is sent back to the Utility and the bi-directional meter measures that amount of energy as the Received energy. At the end of each billing period, the Utility uses the Volumetric and Received energy measurement readings from the meter to calculate the customer’s bill. Both the previous and current month’s meter reads are shown on the customer bill.

Alignment of Billing Methodology to Industry Practices

Utilities across the continental United States have offered NEM tariffs for the last 20+ years. In that time the mechanics of how a customer’s electric consumption/generation is registered has evolved – especially with the availability of bi-directional meters and the rollout of advanced metering infrastructure (AMI). There is not one universally accepted method for NEM billing. The Utility’s method of registering the Volumetric and Received energy in near-real time at every interval (i.e., every 15-minutes) is not uncommon. Further, the Utility’s billing practice is reasonable and appropriate given the granularity of information provided from the interval reads most accurately reflects the cost to serve a NEM customer. In NewGen’s opinion the Utility’s NEM billing methodology is appropriate and aligns with industry practices.

Billing Methodology as Defined in the Distributed Generation Agreement

Presently, the DG Agreement states on page 21:

Special Conditions

5. The customer shall be entitled to a Produced Energy Credit based upon the energy produced and delivered by the power producing facility into the City’s Electric Utility System during a specific billing period. In a billing month, if the customer uses more energy than their distributed generation system produces, the additional electricity consumed is billed at the standard residential rate for the service. If the customer uses less energy than the distributed generation system produces, the excess energy that flows back into the electric grid earns credits equal to the City’s estimated avoided fuel costs. These costs will be updated on a yearly basis.

A common misconception regarding the DG Agreement language is the total energy generated by the customer’s DG system and the total energy consumed by the customer is netted only at the end of the billing period. In practice, given the metering infrastructure utilized by the Utility, the Volumetric and Received energy is measured by the meter at every interval – so the term “in a billing month” refers to the sum of the intervals as measured by the customer’s meter. When the customer *“uses more energy than their distributed generation system produces”* it is registered as Volumetric energy purchased from

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Georgetown Electric Utility
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the Utility. When the customer “uses less energy” than their DG system produces the excess (i.e., Received) energy is sent back to the Utility. Again, these two values (Volumetric and Received) are tracked over the applicable billing period, rather than simply netting energy generated and energy consumed at the end of the billing period.

NewGen confirmed that the City has been billing NEM customers using the above described convention, as defined in the DG Agreement, for the last 10 years.

Summary of Billing Charges

The components of a bill for the Utility’s NEM customer include the Volumetric and Received energy, which are measured by the customer’s bi-directional meter. These meter values are used by the billing system to calculate the monthly bill. The Volumetric and Received energy terms are loosely defined as follows:

- **Volumetric Energy** is the amount of energy delivered from the grid to the customer’s premise. The bill will include the previous and current month’s meter reads and the total volumetric kWh consumption for that month. This energy is billed at the applicable energy rate in the Utility’s tariff.
- **Renewable Energy-Received** is any excess energy generated from the customer’s photovoltaic system that is not consumed on-site and is, therefore, sent to the grid. The bill will include the previous and current month’s meter reads and the total kWh excess for that month. The received energy is currently credited to the customer at the residential energy charge in the Utility’s tariff but, per the text of the DG Agreement, should be credited at “the City’s estimated avoided fuel costs”.

In addition to the bi-directional meter every NEM customer has a separate meter (termed REC meter) that registers the total amount of electricity generated from customer’s DG system (termed Renewable Energy-Generated). The Renewable Energy-Generated is loosely defined as follows:

- **Renewable Energy-Generated** is the total energy produced by the customer’s photovoltaic system for the service period on the bill, as determined by the REC meter. No charges are associated with this item and it is provided on the bill for informational purposes only.

The NEM monthly bill is made up of the base charge, the charge for the Volumetric energy, and the credit for the Received energy as defined above.

Conclusion

In conclusion, NewGen finds that:

1. Every NEM customer has two meters: a REC meter for informational purposes that registers the total energy generated by the customer’s DG system and a bi-directional meters that registers at each interval the Volumetric energy and the Received energy. The values registered by the bi-directional meter are used to bill the customer.
2. The Utility’s NEM billing methodology is reasonable, appropriate and is consistent with common industry practice.

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3. The DG Agreement accurately describes the NEM billing method of summing a customer's net consumed energy (Volumetric) and energy sent back to the City (Received) over the course of a billing cycle.
4. The City has been billing NEM customers using the NEM billing method as described in the DG Agreement for the last 10 years.
5. The proposed update to the NEM rate does not change the mechanics of how NEM customers are billed – it merely changes the amount that Received energy is credited to better reflect “the City's estimated avoided fuel costs” as stated in the DG Agreement and establishes a minimum bill policy.

City of Georgetown, Texas
City Council Workshop
July 28, 2020

SUBJECT:

Presentation, updates, and discussion regarding the police department's CommUNITY Initiative -- Wayne Nero, Chief of Police

ITEM SUMMARY:

Since 2015 the police department has been working within a framework in which to engage the community. The CommUNITY Initiative is a strategic framework for the Georgetown Police Department's Community Engagement Plan.

The police department has identified seven major stakeholder groups in which the department will work strategically and intentionally with in order to forge stronger relationships, meet and exceed stakeholder policing needs and expectations, and strengthen public trust and legitimacy.

The seven stakeholder groups the police department will be focused on include:

1. Neighborhoods (micro-communities)
2. Youth
3. Business Community
4. Elderly
5. Churches
6. Non-governmental Organizations (Social Services)
7. Media

In light of recent events, a Chief's CommUNITY Advisory Task Force has been established. This task force is comprised of a very diverse group of community leaders. This workshop will provide the council an overview of the program, discuss the on-going work with the advisory task force and outline the anticipated work ahead in the coming months.

FINANCIAL IMPACT:

N/A

SUBMITTED BY:

RLD on behalf of Wayne Nero

ATTACHMENTS:

CommUNITY Presentation

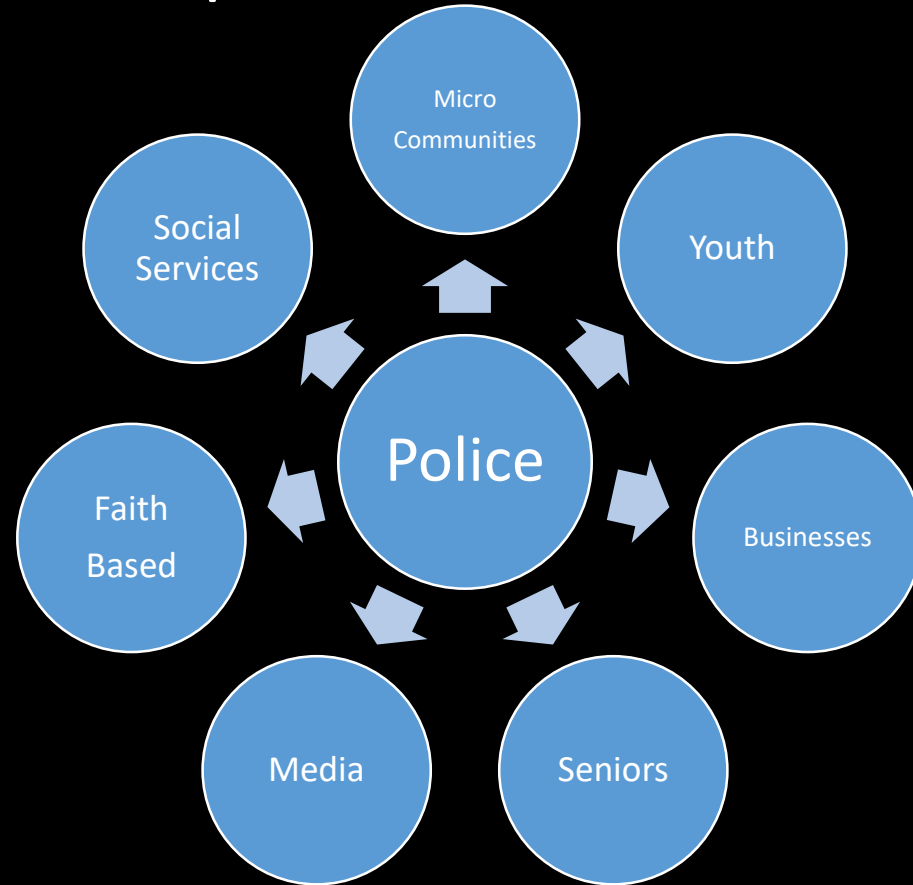
COMMUNITY



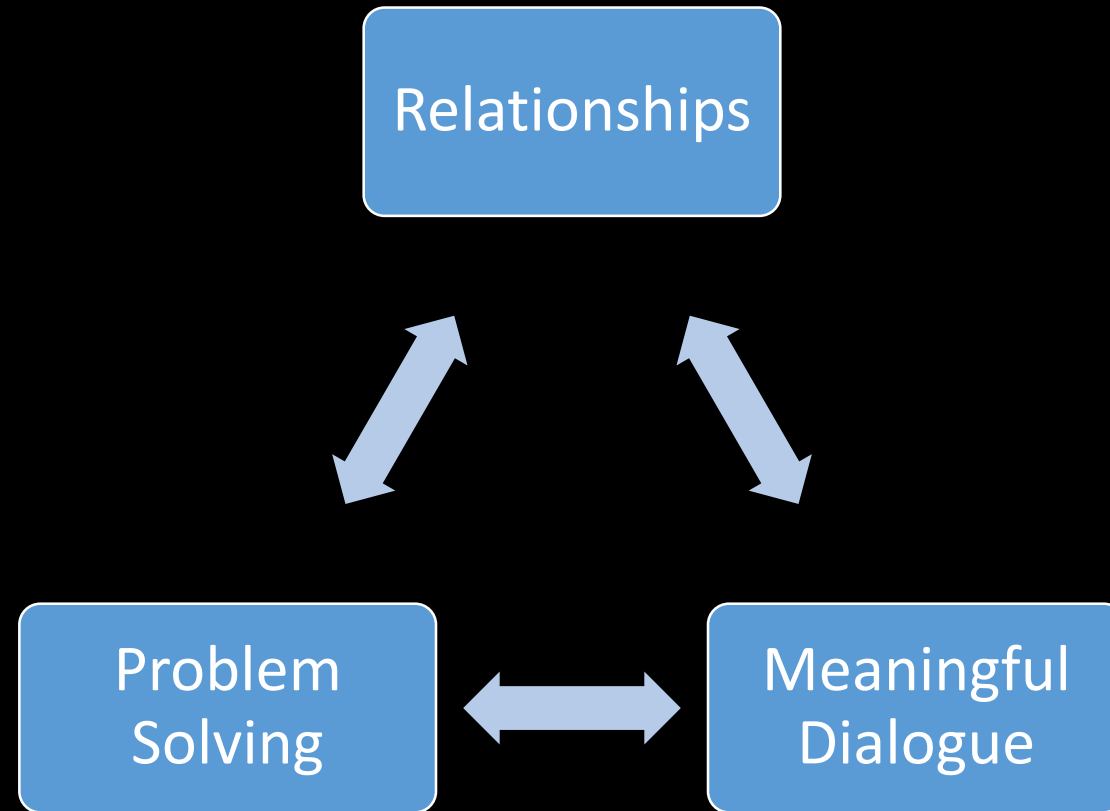
TURNING GEORGETOWN OUTWARD

City Council Workshop
July 28, 2020

Stakeholder Groups



Engagement Strategy



CommUNITY Advisory Task Force

- 25+ Members
 - Longstanding working relationships with a diverse group of community leaders
- Advisory group to Office of the Chief regarding the CommUNITY Initiative
- Series of Stakeholder Summits (Listen & Learn)

STAKEHOLDER SUMMITS

- Opportunity to Listen & Learn
- Summit Pillars (FOCUS)
 1. Building Trust and Legitimacy
 2. Policy and Oversight
 3. Technology & Strategic Communications
 4. Community Engagement & Crime Reduction
 5. Training & Education
 6. Officer Wellness & Safety

STAKEHOLDER SUMMIT FRAMEWORK

WORKING FRAMEWORK

1. Identify a desired end state of each pillar through collaboration
2. Identify the stakeholders involved
3. Get “outward” regarding those stakeholders
4. Brainstorm and identify actionable ideas that work towards the desired end state from the perspective of the various stakeholders

NEXT STEPS

1. Complete remaining 5 pillars with the Advisory Task Force
2. Develop Leadership Task Force for each of the specific 6 Pillars
3. Develop and host Listen & Learn Summits within each of the 7 stakeholder groups
4. Develop a summary report containing recommendations resulting from each summit
5. Work with staff to develop action items from community recommendations
6. Dedicate staff and resources towards working on action items

A photograph of a long, narrow wooden bridge made of weathered planks and railings, stretching across a body of water. The scene is captured at sunrise or sunset, with a warm, golden light illuminating the sky and the water's surface. A large, leafy tree stands prominently on the far bank in the distance. The bridge's railings are made of thick, rough-hewn logs. The overall mood is peaceful and contemplative.

Let's build bridges, not walls.
Martin Luther King, Jr.

COMMUNITY

TURNING GEORGETOWN OUTWARD



City of Georgetown, Texas
City Council Workshop
July 28, 2020

SUBJECT:

Presentation and discussion regarding FY21 Budget Development -- Tadd Phillips, Human Resources Director and David Morgan, City Manager

ITEM SUMMARY:

The purpose of this workshop is to provide an update on the information Council requested during the FY21 Budget Workshop on July 21. This includes updates on public safety market compensation, employee merit compensation, police staffing, one-time expenses and other areas where Council requested more information to develop the City's FY21 budget. Feedback is requested from the Council to inform the City Manager's budget submittal for August 11.

FINANCIAL IMPACT:

...

SUBMITTED BY:

RLD on behalf of Laurie Brewer

ATTACHMENTS:

Budget Presentation 07.28.2020



FY2021 Budget Update



Purpose – Follow-up items from Budget Workshop on July 21

- Review July 21 Recommendations
- Employee Compensation Approach Overview
 - Public Safety Employee Market & Step Compensation
 - Non-Public Safety Market & Merit Compensation
- Revenue Update
- Recommended Compensation and other Budgetary adjustments aligned with Council feedback
- Opportunity for additional feedback prior to August 11 City Manager's Proposed Budget

Financial Circumstances for FY21 Budget

- Lower revenue for FY21
 - Flat sales tax
 - Lower development, court and recreation revenue
 - Property tax within 3.5% cap
- Increased costs pressures
 - Fire Station 6&7
 - SAFER Grant reduction (75% to 35%)
- Strategy:
 - Flat expenditure plan
 - Reduced compensation plan
 - Base budget cuts

Targeted Base Budget Cuts

- \$726,000 in General Fund
- \$220,000 in Joint Services
- Cuts include:
 - Frozen Positions (6 in the GF)
 - Travel/Training
 - Equipment/Supplies
 - Maintenance Items

Reminder from July 21: Continue Market & Step Pay Adjustments

- Market adjustments implemented for police and fire sworn, along with step increases
 - Police Market - \$99,000
 - 88 employees; 60% implementation; .3% to 1.5% average increase
 - Fire Market - \$264,000
 - 138 employees; 60% implementation; 1.7% to 2.5% average increase
 - Police Steps - \$118,000
 - 88 employees; 2-4% average annual step
 - Fire Steps - \$176,000
 - 138 employees; 2-4% average annual step
- Non-Public Safety - \$246,000 across all funds
 - 44% of employees; 30% of job titles; average of 2% increase

Compensation – July 21 Examples

<u>Employee</u>	<u>Count</u>	<u>Market</u>	<u>Step/Merit</u>	<u>Total</u>
Firefighter*	138	@60%=2.5%	2-4%	4.5-6.5%
Police Officer*	88	@60%=1.5%	2-4%	3.5-5.5%
Non-Public Safety	265	Yes = 2%	0%	2%
Non-Public Safety	280	No = 0%	0%	0%

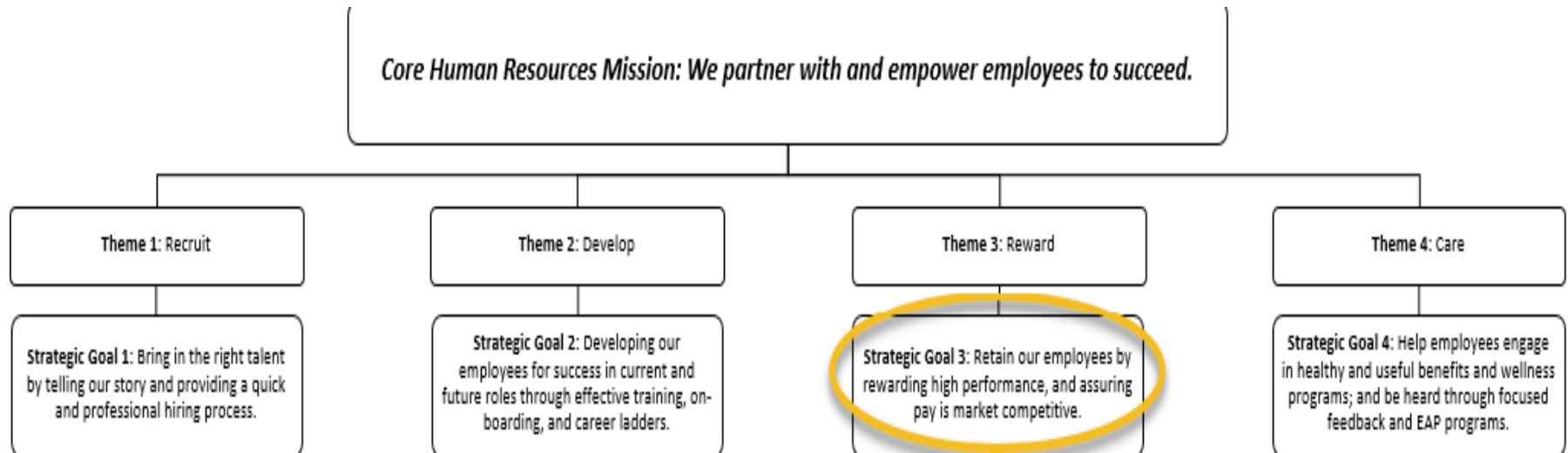
Total Cost: \$903,000

**not all public safety ranks have same market or step as FF & PO, these are illustrative examples*

Fiscal & Budgetary Policy

- City Council and Management recognize the importance of attracting, hiring, developing, and retaining the best people, and compensating them for the value they create. Our outstanding and innovative City employees work diligently to bring the Vision of Council to life and deliver exceptional services to our customers while exemplifying our Core Values. The following programs are subject to available funding in the annual operating budget.
- **Competitive Compensation** – In order to maintain a competitive pay scale, the City has implemented a ***Competitive Employee Compensation Maintenance Program*** to address competitive market factors and other issues impacting compensation. The program consists of:
 - **Annual Pay Plan Review (Market)**– To ensure the City’s pay system is accurate and competitive within the market, the City will review its pay plans annually for any potential market adjustments necessary to maintain the City’s competitive pay plans.
 - **Pay for Performance (Merit)**– Each year the City will fund performance based pay adjustments for regular non-public safety personnel. This merit-based program aids in retaining quality employees by rewarding their performance. Pay for Performance adjustments are based on the employee’s most recently completed performance evaluation.
 - **Public Safety Steps (Steps)**– Each year the City will fund anniversary step increases for public safety sworn personnel consistent with public safety pay scale design.

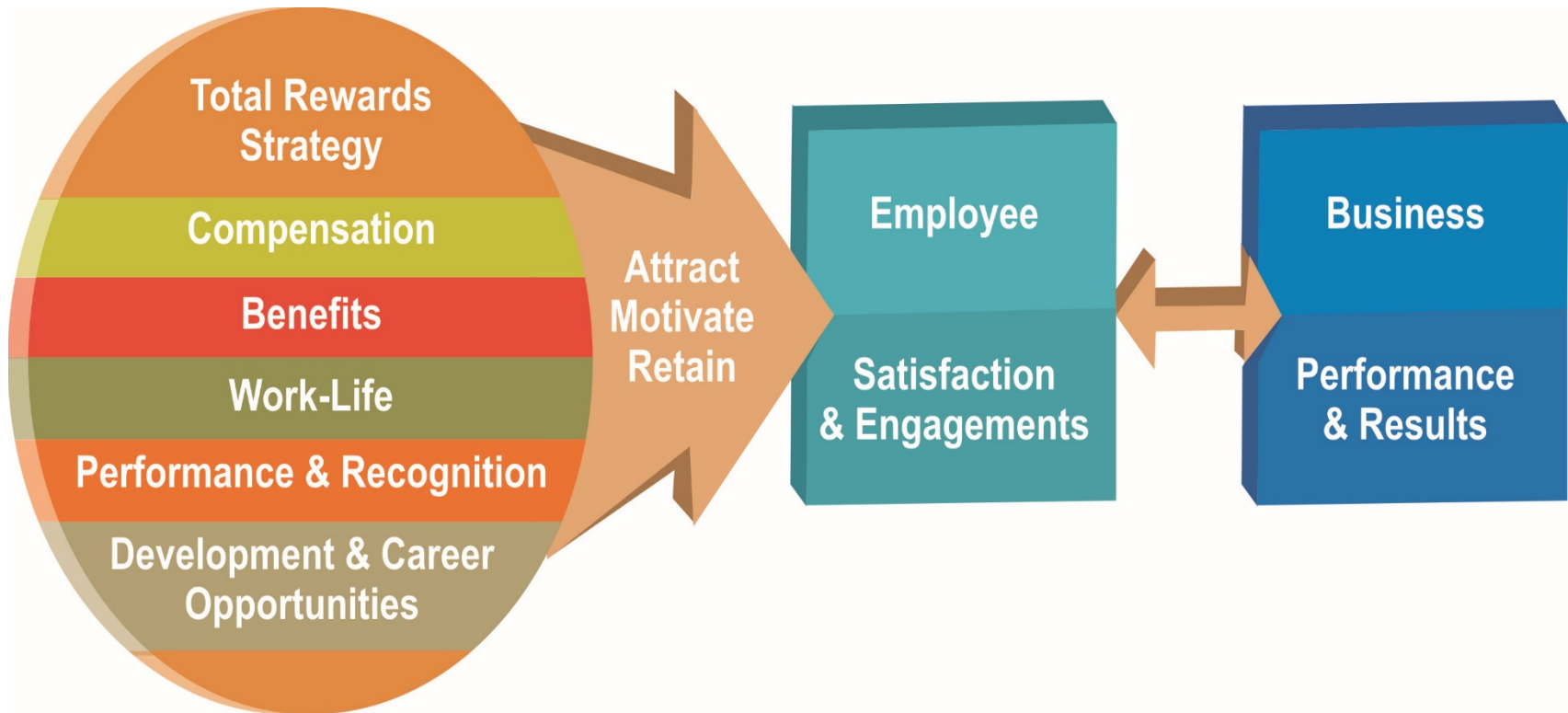
Core Human Resources Mission and Goals



Market reviews focus on Strategic goal 3:

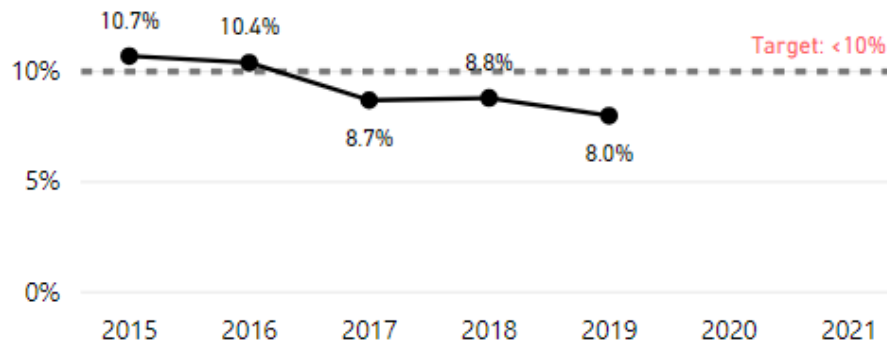
Retain our Employees by rewarding high performance, and assuring pay is market competitive

Total Rewards

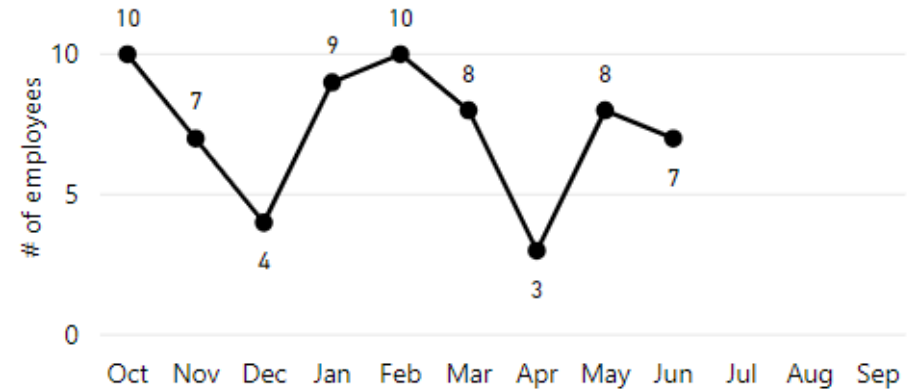


Employee Turnover

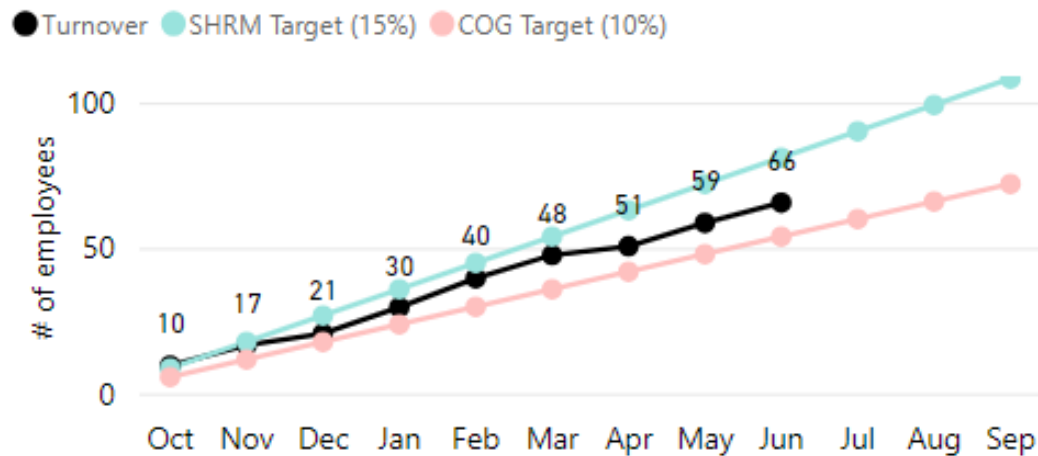
Turnover (Annual)



Turnover (Monthly) - FY20



Turnover (Cumulative) - FY20



Current Police & Fire Pay Scales

Fire Pay Scale
10/14/2019

Classification	A	B	C	D	E	F	G	H	I	J	K	L	M	N
Firefighter	\$50,803	\$52,835	\$54,948	\$56,596	\$58,294	\$60,043	\$61,844	\$63,699	\$65,610	\$67,578	\$69,605	\$70,997	\$72,417	\$73,865
Fire Driver	\$67,041	\$68,717	\$70,435	\$72,196	\$74,001	\$75,851	\$77,747	\$79,691	\$81,683	\$83,725	\$85,818	\$87,963		
Fire Lieutenant	\$74,505	\$75,995	\$77,515	\$79,065	\$80,646	\$82,259	\$83,904	\$85,582	\$87,294	\$89,040	\$90,821	\$92,637		
Fire Captain	\$87,937	\$89,696	\$91,490	\$93,320	\$95,186	\$97,090	\$99,032	\$101,013	\$103,033	\$105,094	\$107,196			
Division Chief	\$108,108	\$110,286	\$112,464	\$114,739	\$117,013	\$119,351	\$121,754	\$124,188						

Fire and Life Safety

Classification	A	B	C	D	E	F	G	H	I	J	K	L
Paramedic II	\$67,041	\$68,717	\$70,435	\$72,196	\$74,001	\$75,851	\$77,747	\$79,691	\$81,683	\$83,725	\$85,818	\$87,963
Fire and Life Safety Specialist	\$74,505	\$75,995	\$77,515	\$79,065	\$80,646	\$82,259	\$83,904	\$85,582	\$87,294	\$89,040	\$90,821	\$92,637
Deputy Fire Marshal	\$87,937	\$89,696	\$91,490	\$93,320	\$95,186	\$97,090	\$99,032	\$101,013	\$103,033	\$105,094	\$107,196	
Fire Marshal	\$98,268	\$100,233	\$102,238	\$104,283	\$106,369	\$108,496	\$110,666	\$112,879	\$115,137			

Police Pay Scale
10/14/2019

Classification	A	B	C	D	E	F	G	H	I	J	K	L	M	N
Police Officer	\$55,550	\$57,772	\$60,083	\$61,885	\$63,742	\$65,654	\$67,624	\$69,653	\$71,742	\$73,894	\$76,111	\$78,395	\$79,963	\$81,562
Police Sergeant	\$77,355	\$79,289	\$81,271	\$83,303	\$85,385	\$87,520	\$89,708	\$91,951	\$94,250	\$96,606				
Police Lieutenant	\$87,583	\$89,335	\$91,121	\$92,944	\$94,803	\$96,699	\$98,633	\$100,605	\$102,617	\$104,670				
Police Captain	\$100,841	\$102,858	\$104,915	\$107,013	\$109,154	\$111,337	\$113,563	\$115,835	\$118,151	\$120,514				
Assistant Chief	\$116,005	\$119,486	\$123,070	\$126,763	\$130,566	\$134,482								

Current Police & Fire Market Data

Police Officer

Organization	Min	Midpoint	Max
Georgetown	\$55,550	\$68,556	\$81,562
Austin	\$60,453	\$79,300	\$98,147
San Marcos	\$57,163	\$68,337	\$79,511
Williamson County	\$54,387	\$64,524	\$74,661
Sugar Land	\$60,341	\$70,897	\$81,453
Leander	\$57,096	\$68,838	\$80,579
Cedar Park	\$57,960	\$71,505	\$85,049
New Braunfels	\$54,075	\$63,374	\$72,673
Pflugerville	\$51,022	\$65,260	\$79,498
Round Rock	\$59,946	\$72,343	\$84,739
Survey Pool Average	\$56,938	\$69,375	\$81,812
Base Pay Diff	-2.5%	-1.2%	-0.3%

Summary of Police Market Movement

	100%Mkt	80%Mkt	60%Mkt
Police Officer	2.5%	2.0%	1.5%
Sergeant	0.5%	0.4%	0.3%
Lieutenant	2.1%	1.7%	1.3%
Captain	1.8%	1.5%	1.1%

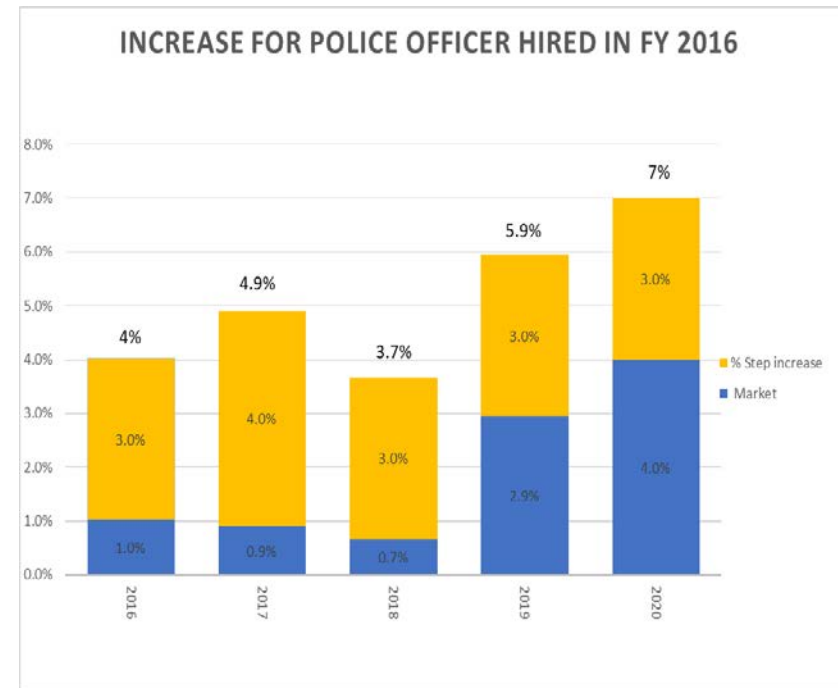
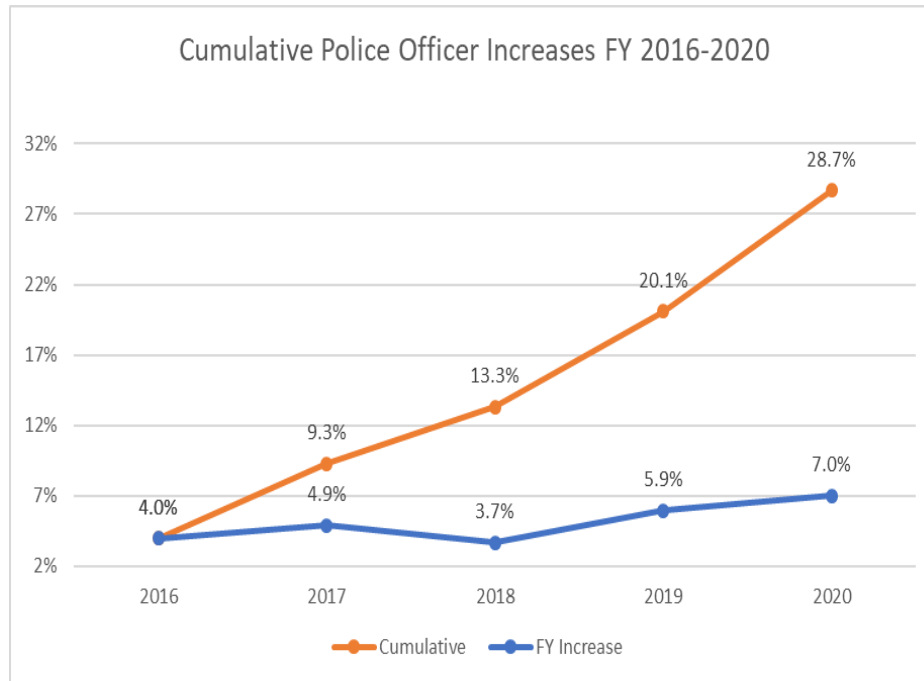
Fire Fighter

Organization	Min	Paramedic	Total
Georgetown	\$50,803	\$5,400	\$56,203
Austin	\$52,854		\$52,854
TCESD2 (Pflugerville)	\$51,193	\$9,000	\$60,193
Cedar Park	\$53,000		\$53,000
New Braunfels	\$51,884	\$3,000	\$54,884
Round Rock	\$54,377	\$6,000	\$60,377
Lewisville	\$65,014	\$1,800	\$66,814
Sugar Land	\$54,134	\$6,000	\$60,134
Survey Pool Average	\$54,637	\$5,160	\$58,322
Base Pay Diff	-7.5%	4.4%	-3.8%
Base Pay \$ to Market	\$52,922	\$5,400	\$58,322
Base Pay % to Market	4.2%		

Summary of Fire Market Movement

	100%Mkt	80%Mkt	60%Mkt
Fire Fighter	4.2%	3.4%	2.5%
Driver	4.1%	3.3%	2.5%
Lieutenant	2.9%	2.3%	1.7%
Captain	3.0%	2.4%	1.8%
Battalion Chief	2.9%	2.3%	1.7%

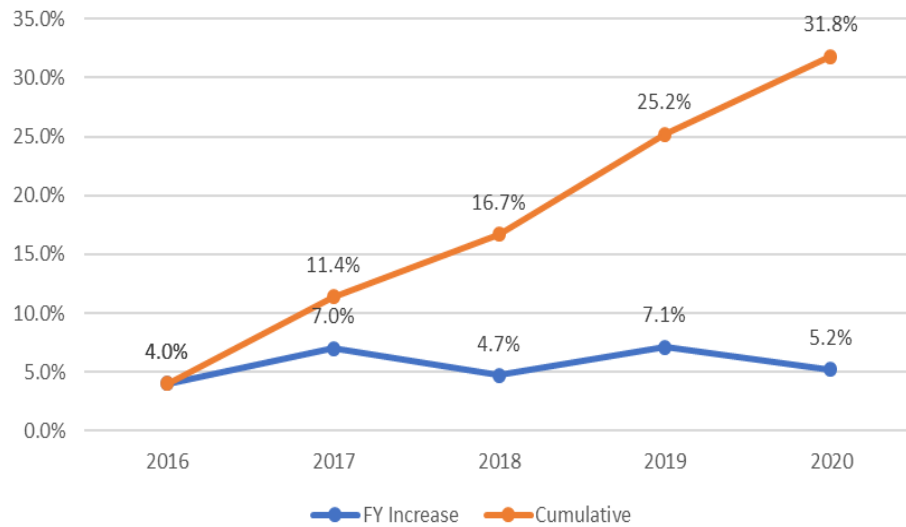
Police Officer Increase History & Market Impact



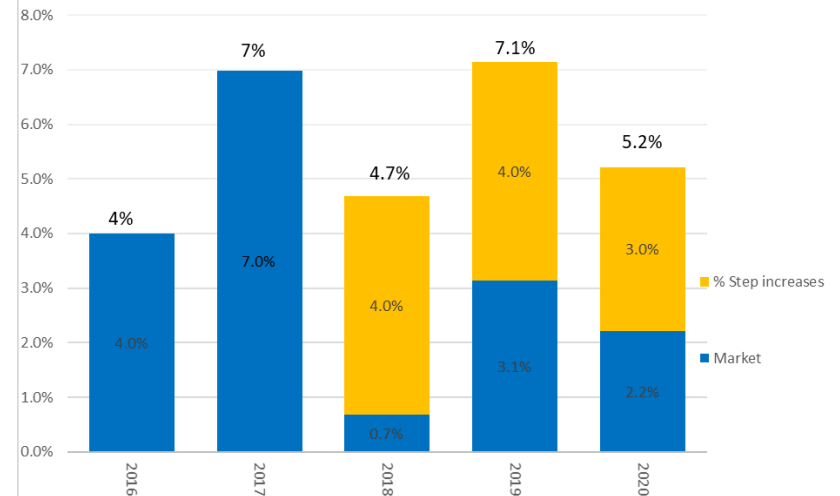
All market increases for Police & Fire from FY2016 through FY2020 were recommended and funded at 100%

Fire Fighter Increase History & Market Impact

Cumulative Firefighter Increases FY 2016-2020



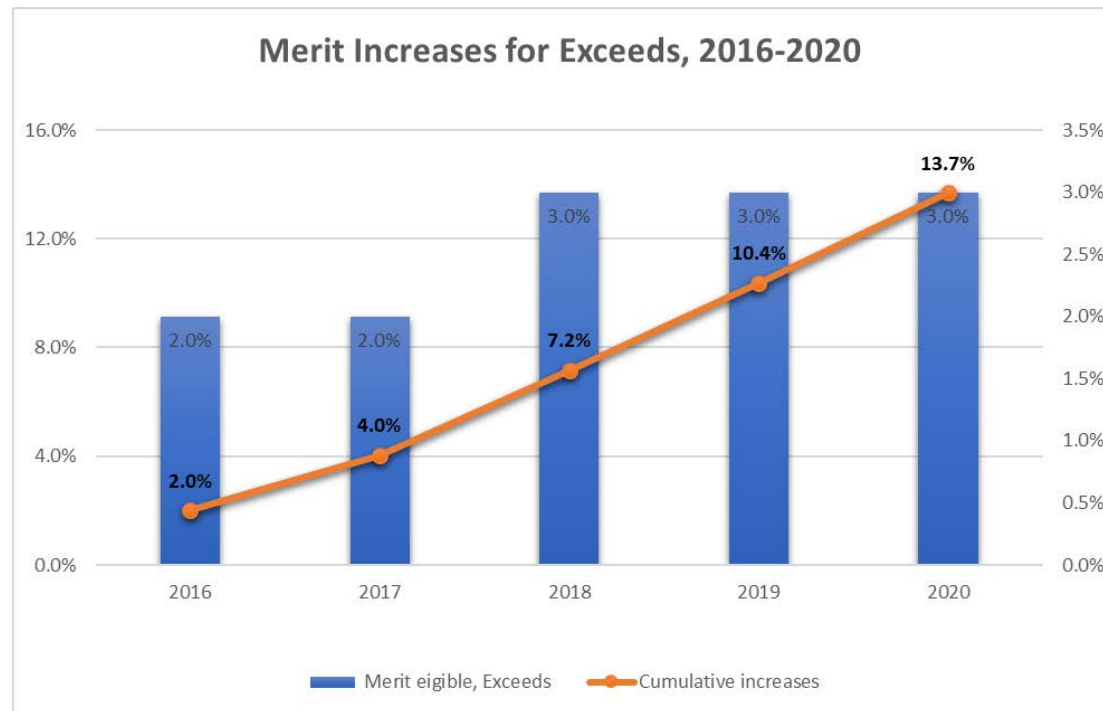
INCREASE FOR FIREFIGHTER HIRED IN FY 2016



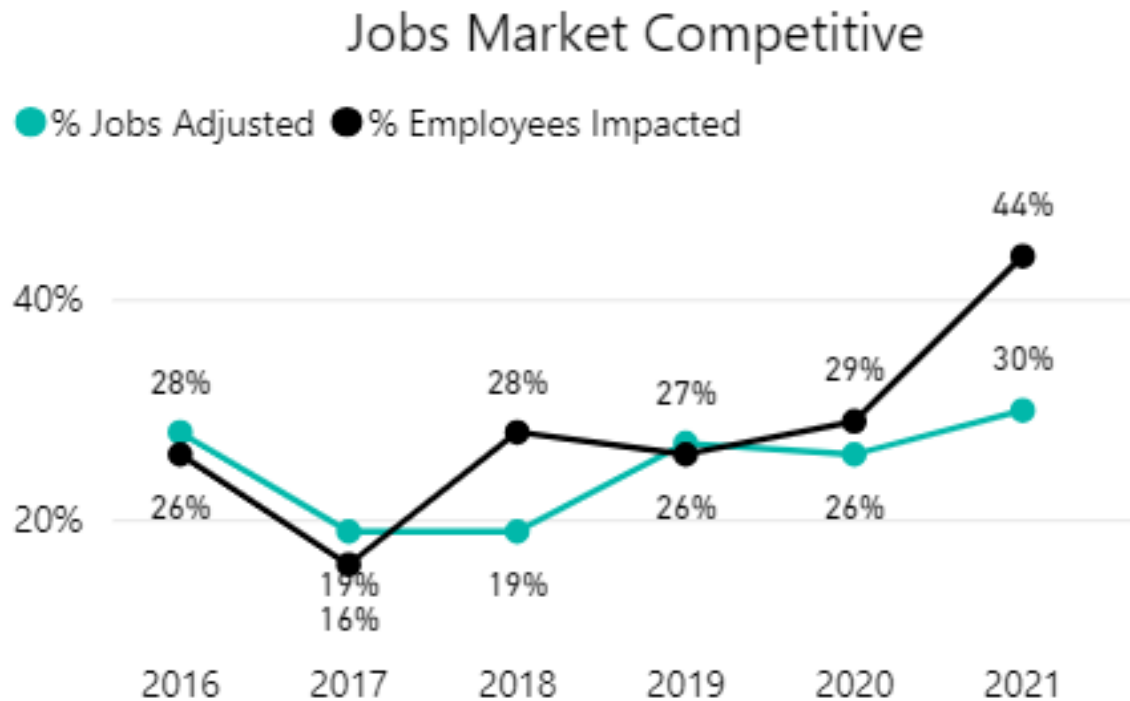
All market increases for Police & Fire from FY2016 through FY2020 were recommended and funded at 100%

Non-Public Safety Merit History

Rating	Feb-16	Feb-17	Jan-18	Jan-19	Jan-20
Below Expectations	0%	0%	0%	0%	0%
Meets Expectations	1%	1%	2%	2%	2%
Exceed Expectations	2%	2%	3%	3%	3%
Excellent	3%	3%	4%	4%	4%

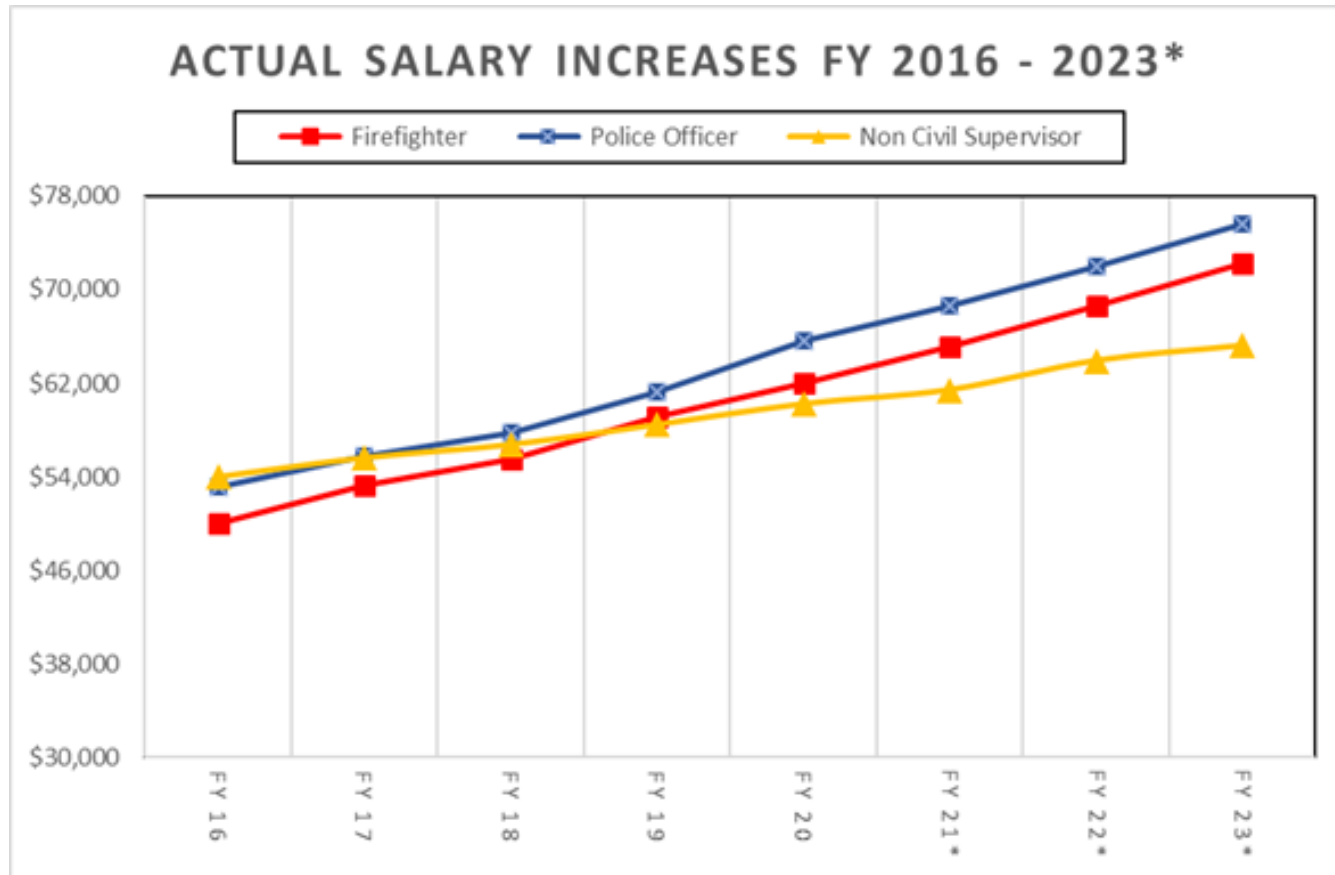


Non-Public Safety Market History



40 % of the 280 non-public safety job titles are benchmarked annually against comparator organizations previously approved by Council.

Side by Side History & Projection



Notes:

- *Firefighter includes paramedic credential pay*
- *Projections based on historical market increases*
- *Non Civil Supervisor with one prior market adjustment, one in future, and exceeds expectations merit increases for all years*

Revised FY21 Budget Plan

- Include two police officer patrol positions
- Increase compensation
 - Fire/Police civil service positions
 - Non-civil service positions
- Funding Strategy:
 - Improved Tax Roll: \$374,000 in additional revenue
 - Use Economic Stability Reserve/Council Contingency for one-time uses
 - Find additional cuts

Recommended Budgetary Adjustments

- Use of One-Time Funding (Available Balances)
 - Economic Stability Reserve (ESR) - \$1,759,446
 - Council Special Revenue Fund (CSRF) - \$110,983
 - \$1,870,429

- Less Once Time Uses **(\$458,400)**
 - New police staff equip – new (\$192K)
 - Small neighborhood plans – (\$100K)

 - Previously funded in GF – 7/21 version (\$166,400)
 - Fire Station Equipment (\$78.4K)
 - Redistricting (\$50K)
 - Mobility Bond (\$38K)

- Ending Balance – ESR/CSRF **\$1.4M**

Recommended Budgetary Adjustments

- General Fund (7/21 book) \$140,510
 - Increase Property Tax Revenue \$374,000
 - Add back - \$166,400
 - Projects previously funded in General fund move to Council SRF/ESR (Equipment, Redistricting, Mobility Bond)
 - Freeze vacant library position \$75,000
 - Increase Costs:
 - Police – 80% (\$33,000)
 - Fire – 80% (\$88,000)
 - Two Police officers (on-going costs) (\$162,000)
 - 2% Merit Increase for non-civil service (\$199,000)
 - (\$317,000) in other Funds
- **Remaining balance \$273,910**

Compensation – July 28 Update

Employee	Count	Market	Step/Merit	Total
Firefighter*	138	@80%=3.4%	2-4%	5.4-7.4%
Police Officer*	88	@80%=2.0%	2-4%	4-6%
Non-Public Safety	265	Yes = 2%	2%**	4%
Non-Public Safety	280	No = 0%	2%**	2%

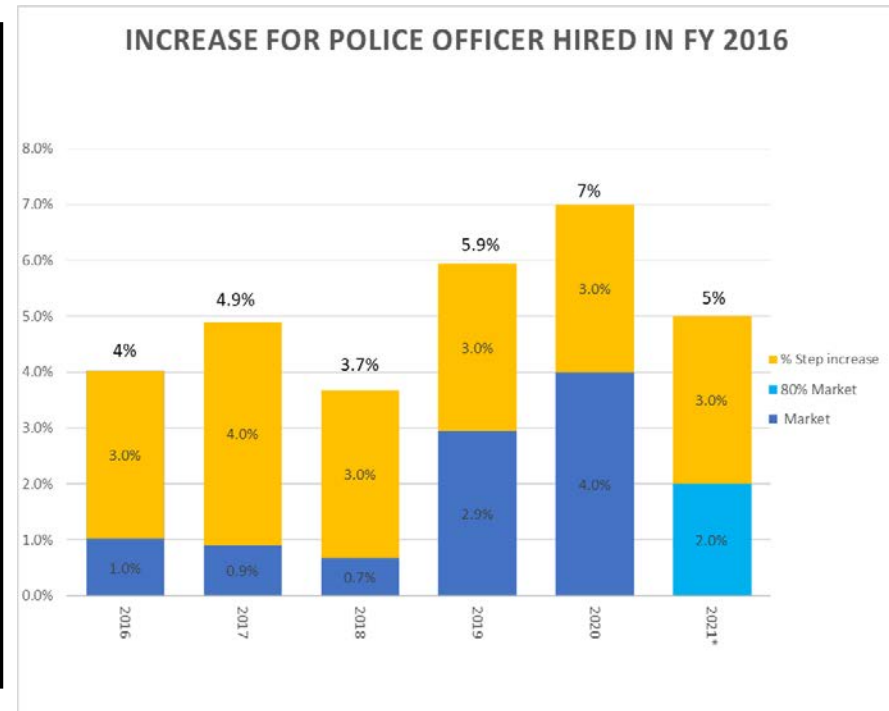
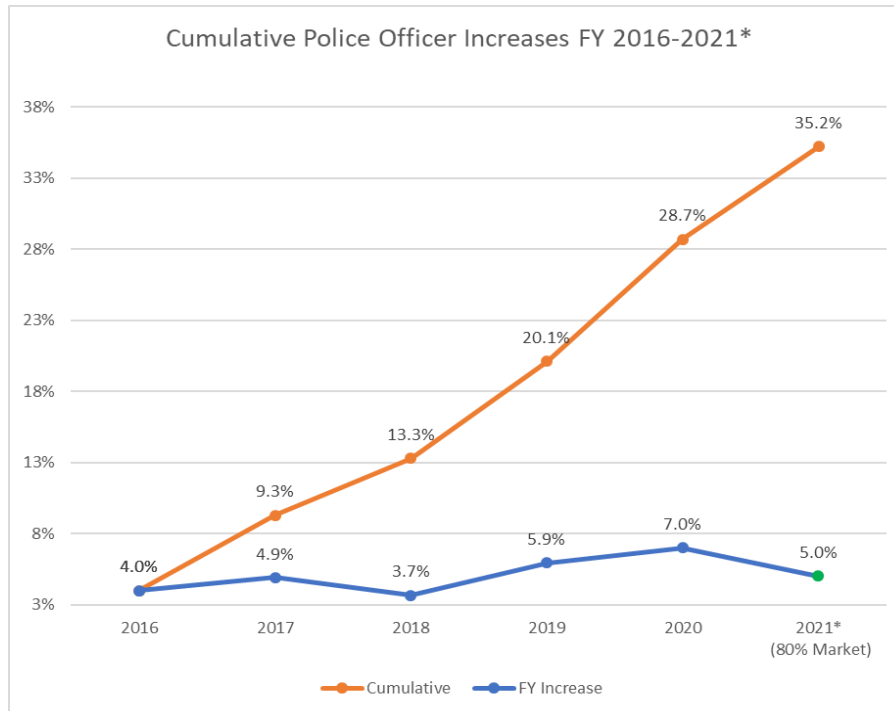
Total Cost

- **Police/Fire Civil Service: \$778,000**
- **Non-Civil Service: \$762,000**

**not all public safety ranks have same market or step as FF & PO, these are illustrative examples*

***average distribution*

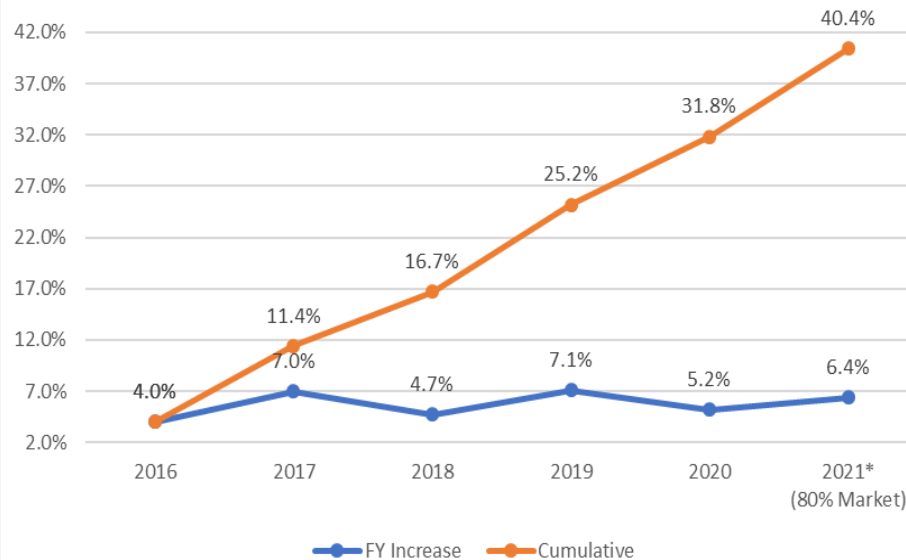
Police Officer Increase History & Market Impact



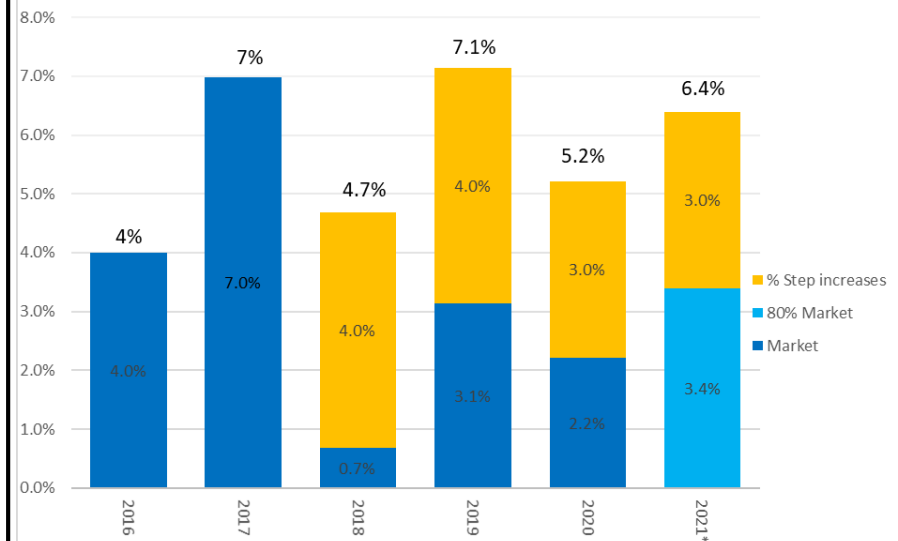
All market increases for Police & Fire from FY2016 through FY2020 were recommended and funded at 100%

Fire Fighter Increase History & Market Impact

Cumulative Firefighter Increases FY 2016-2021*



INCREASE FOR FIREFIGHTER HIRED IN FY 2016



All market increases for Police & Fire from FY2016 through FY2020 were recommended and funded at 100%

FY2021 Proposed Budget Calendar

- August 11 – City Manager’s proposed budget
- Aug 11: Regular Meeting; set max tax rate, & set dates for Public Hearings
- Sep 9: Regular Meeting: public hearings, 1st reading of the budget, 1st reading of the tax rate
- Sep. 22: Regular Meeting: 2nd reading of the budget, 2nd reading of the tax rate

Public Outreach

- Current
 - Draft workbook and presentation posted at finance.georgetown.org
- Future - proposed Budget (8/11) posted
 - City website and eBook at Library; Facebook
 - Press release on proposed budget
- Public Hearings on Budget and Tax Rate 9/9
- Adopted Budget in Brief published on website
- Adopted Budget (full book) published on website/library
- Budget Video on Adopted Budget on website/social media

Questions?

