

Council Meeting Date: September 28, 2021

or Council Workshop Date: _____

Regular Agenda

Consent

Executive Session

Attachments

Ordinance Publication Date: _____

Must be published 72 hours before meeting; deadline to WC Sun is 11:00 Monday

Draft Ordinance to City Secretary: _____

Draft ordinance must be given to City Secretary one week before Council meeting

AGENDA ITEM COVER SHEET

SUBJECT:

Consideration and possible action to approve **an appropriation of \$190,000 to Superion, LLC** for annual software maintenance expenses for the Superion CAD/RMS system (Public Safety Computer Aided Dispatch System).

– Chris Bryce, IT Director

ITEM SUMMARY/SPECIAL CONSIDERATIONS:

This item is one of several annual technology maintenance appropriations that are submitted for advanced approval at the beginning of each fiscal year so that invoices may be paid in a timely manner when they are received.

The Superion OneSolution is enterprise-class software that provides a computer-aided dispatch (CAD) and records management system (RMS) software system used by the City's mission-critical 911/emergency service dispatch operations. Maintenance covers software updates and fixes, as well as ongoing software support.

FINANCIAL IMPACT:

All items were budgeted during the FY 2022 budget process. Expenses in the amount of \$190,000 will be recorded in IT – Software Maintenance Subscriptions and Support Services.

COMMENTS:

None

ATTACHMENTS:

None