

Schedule A

Quote Number: 49107
Date Created: 09-19-2019
Account Manager: Bart Brockway

E-mail: Bart.Brockway@Milsoft.com

Phone: (800) 344-5647 Valid Until: 09-10-2021

Bill To Ship To

Mike Stasny Mike Stasny

Georgetown (TX), City of Georgetown (TX), City of PO Box 409 510 W. 9th Street Georgetown, TX, 78627-0409 Georgetown, TX, 78626

USA USA

Milsoft Communications

Quantity 1.00	Quoted Line Item IVR Transition The transition of the Customer's current on-premise IVR system to Milsoft's Hosted environment. Transition fee waived,	Retail Price \$15,000.00	Ext. Price \$0.00	Discount 100.00%	
1.00	IVR Hosted Monthly Subscription - Outage Monthly subscription (support included) for a Hosted IVR system. Hosted System will replicate the functionality of Georgetown's On-Premise system. IVR System includes Milsoft Outage Call Handling Only. Call charges billed at \$0.05 per minute. Contract terms is five (5) years.	\$2,550.00	\$2,550.00	0.00%	
		Subtotal: Discount: Discounted Subtotal: Total:		\$17,550.00	
				\$15,000.00	
				\$2,550.00	
				\$2,550.00	
		Grand Total			
		Subtotal: Discount: Discounted Subtotal:		\$17,550.00	
				\$15,000.00	
				\$2,550.00	
		Total:		\$2,550.00	

Quote Acceptance:

This Quote comprises all material representations and constitutes the entire understanding between the parties to date with respect to the subject matter hereof and supersedes any and all prior representations, offers or agreements either oral or written between the parties with respect to such subject matter. This Quote shall serve as Schedule A to the Customer's contract for procurement of the Product, Training, Service and Support Program as described when applicable.

Terms and Conditions - Interactive Voice Response - Hosted System

Payment Terms

- Payment due upon receipt of invoice
- 100% of Hosted System Setup invoiced upon quote acceptance

Price Inclusion

Support Program

Price Exclusion

Fee (\$10,000) to audit and gain compliance for a non-approved payment gateway

Subscription Terms

- Five (5) year initial term, invoiced monthly
- Automatic (1) year renewals after initial term, unless/until canceled in writing by notice given before the next contract year, renewal pricing may be subject to change
- Call Charges billed monthly at \$0.05 per minute

Account Name:	
Accepted By:	
Printed Name:	
Date:	
PO# (if applicable):	